

FAQs

What can I store?

As long as it is not illegal or dangerous we can generally arrange storage. For a list of exclusions please refer to our Storage Terms and Conditions.

Do you supply archive boxes?

Yes we do and the price per flatpack box and lid includes delivery to your office.

Can we use our own boxes?

Yes you can. For boxes up to 1.42 cubic feet there is a standard charge and for boxes over this size the charge is by the cubic foot.

Do you open the boxes?

No. The contents are the property of the customer. Our aim is to ensure the boxes are securely and safely stored.

Can you store data media without a rotation plan?

Yes we can. We can store data media long or short term without the need for a regular rotation plan.

How do I pay for storage?

We charge monthly by invoice. Please refer to our Storage Terms and Conditions.

Do you offer short term storage?

Yes we understand the need for short term storage and this can be discussed on an individual basis.

How quickly can I retrieve items in store?

We normally offer a next day return service. However, when emergency strikes we will do all we can to provide what you need as quickly as possible.